



NEWS FOR THE WEEK OF APRIL 20, 2020

As the COVID-19 pandemic continues to envelope the world, EWDD strives to connect Angelenos with services that will help them receive Unemployment Insurance or obtain emergency loans to keep their small businesses alive. Since mid-March, more than **313,000 people have filed for unemployment in the City of Los Angeles**, according to figures provided by the California Employment Development Department (EDD). As of last week, approximately **463 businesses**, some with multiple locations in the City of LA, have reported that they were shutting down, impacting more than **71,000 employees**.

EWDD's WorkSource, YouthSource and BusinessSource Centers are making adjustments to provide virtual resources by phone, email and social media. For instance, on April 17, 2020, the East LA BusinessSource Center held a Small Business Financing webinar in English and Spanish that highlighted current COVID-19 financing programs and how to access them. The webinars were well-attended, with 25 participants at the English version and eight participants at the Spanish seminar.

EWDD's WorkSource, YouthSource and BusinessSource Centers are strategically located in the City's underserved communities and several are still receiving drop-in visits. **Before visiting, please call ahead and make an appointment** (see links below). Many WorkSource and YouthSource Centers are scheduling limited in-person visits and staff must receive advance notice in order to maintain social distancing according to public safety guidelines.

LINKS to COVID-19 RESOURCES

JOB RESOURCES

Virtual Orientations: bit.ly/LAjoblosshelp

BUSINESS RESOURCES

Small Business Emergency Microloan: LAMayor.org/loan
Microloan Application: bit.ly/EWDDC-19BusinessLoan
LA CARES CORPS: coronavirus.lacity.org/CARESCorps
Small Business Resilience Toolkit: bit.ly/LABusinessToolkit

BUSINESSSOURCE CENTERS: bit.ly/LABusinessSource
WORKSOURCE CENTERS: bit.ly/EWDDWorkSource
YOUTHSOURCE CENTERS: bit.ly/EWDDYouthSource

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CITY OF LA SMALL BUSINESS EMERGENCY MICROLOAN PROGRAM**BEHIND THE SCENES: EWDD STAFF WORKS NON-STOP TO PROCESS LOANS**

Since the launch of the Small Business Emergency Microloan program, hundreds of thousands of individuals have viewed the loan's details on LAMayor.org/loan. EWDD Management Analyst Roy works in the department's Economic Development Division which is charged with reviewing and processing the loan applications. The team has been working non-stop to provide much needed funding to small businesses that have been economically impacted by COVID-19. In his day-to-day role, Roy works on the design workflow and implementation of the [online portal](#) where prospective applicants develop and submit their loan applications. "While the crisis is dangerous for our health, it has also created an unprecedented economic impact for many small business owners," Roy said. "It is important to find the most efficient way to disburse these funds to those in need quickly."

WORKFORCE DEVELOPMENT DIVISION

RAPID RESPONSE LAYOFF ASSISTANCE (COVID-19) From March 16, 2020 to-date	
Number of WARN notices received	463
Number of employees impacted in City of Los Angeles (cumulative)	71,121
Number of Virtual Rapid Response Orientations held to-date	1,147
City of Los Angeles Unemployment Insurance Claims (as of April. 11, 2020)	313,252

WORKSOURCE CENTER CONTACT PERFORMANCE (COVID-19) April 13, 2020 to April 17, 2020	
Number of walk-ins	657
Number of walk-ins by appointment	321
Number of call/emails	4,911
Number of calls regarding UI	2,998

YOUTHSOURCE CENTER CONTACT PERFORMANCE (COVID-19) April 13, 2020 to April 17, 2020	
Number of walk-ins	205
Number of appointments	181
Number of calls received	900
Number of clients contacted	2,850

ECONOMIC DEVELOPMENT DIVISION

LOS ANGELES BUSINESSSOURCE CENTERS (LABSCs) METRICS	
LABSCs Reporting:	North Valley, West Valley, South Valley, South LA, East LA, Mid City, Central West, Hollywood and Harbor
Microenterprise assisted	298
Microenterprise enrolled	5
Small businesses assisted*	50
Small businesses enrolled	11
Number of BSC clients who attended workshops	40

**Compared to a pre COVID-19 weekly average number of 23*

WORKFORCE METRICS

(Monthly metrics for March 2020 will be provided the week of April 27, 2020)

CalJOBSSM *(online and mobile)*



WorkSource Centers



"Updates" is the weekly report from the EWDD General Manager to the Office of Mayor Eric Garcetti, and is produced by EWDD's communications section. If you have questions, comments or wish to have a contribution considered for an upcoming "Updates," please contact Jamie Francisco at 213-744-9048 or Jamie.Francisco@lacity.org

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