

CalJOBSSM Appointment Feature

USER GUIDE

**Employment Development Department
Workforce Services Branch
2021**

Setting Up Staff Visit ReasonI
Setting up Staff
Availability.....II
Requesting an Appointment in Event Calendar or Message....III
Approving a Requested Appointment.....IV

SETTING UP VISIT REASON

Manage Visitors	
Office Check-Ins List	Settings
Office Assisting List	Page
Office Visitors List	References
Office Check-Ins History	21 Geographic Solutions, Inc.
Visitor Kiosk	
System Configuration	Visit Reasons
Visitor Waiting List	Office Dashboard

Use the following path to create an appointment visit reason:
Manage Visitors
→ **System Configuration** → **Add New Reason.**

One-Stop Office Info



- **LWIA/Region:**
- **Office Location:**
- **Visit Reason Type:**

[[Filter](#) | [Reset Filters](#) | [Office Instructions List](#) | [Visitor Kiosk](#)]

Visit Reasons



[[Add New Reason](#)]

SETTING UP VISIT REASON

Visit Reason Details



• Visit Reason Type: VOSGreeter® VOScan VOSGreeter® and VOScan Appointment

• Description (English):

Description (Spanish):

• Average Assisting Time:

Display Status:

• Program Affiliation:

Visitor Instructions (English):

Visitor Instructions (Spanish):

Save

Cancel

For the Visit Reason Type, select the **Appointment** check box.

Complete the remaining items, and then select **Save** when done.

SETTING UP VISIT REASON

- LWIA/Region:
- Office Location:
- Visit Reason Type:
- Reason Description: Starts With Contains
- Reasons: Default Only
- Status: Active Inactive

[[Filter](#) | [Reset Filters](#)]

You can now filter and see all **Visit Reasons**, including the Appointment visit reasons.

Visit Reasons



To sort on any column, click a column title.

Description	Action
Request an appointment with an employer representative	Edit
Request an appointment with my assigned case manager	Edit
TESTING APPOINTMENT FEATURE	Edit

Page 1 of 1 Rows 100

3 Records Found

[[Add New Reason](#)]