## PY 12-13 Annual Performance Evaluation
### Adult STAR Tally

<table>
<thead>
<tr>
<th>WorkSource Center</th>
<th>Operator Name</th>
<th>MINIMUM STANDARDS MET*</th>
<th>S</th>
<th>O</th>
<th>F</th>
<th>A</th>
<th>TOTAL STARS EARNED</th>
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<tbody>
<tr>
<td>Canoga Park-West Hills</td>
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*This Star is earned by meeting 80% of all Outcome/Flow contract goals.*
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<thead>
<tr>
<th>WorkSource Center</th>
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<th>Measure</th>
<th>Placement Rate / Placement Goal</th>
<th>Average Hourly Wage</th>
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<th>Number of Universal Access Customers</th>
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<td>86%</td>
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<tr>
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<td>Housing Authority of the City of Los Angeles</td>
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<td>El Proyecto Sun Valley del Barrio</td>
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<td>6,700</td>
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<td>86%</td>
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<td>86%</td>
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<td>Dislocated Worker</td>
<td>100</td>
<td>$17.79</td>
<td>90%</td>
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</tbody>
</table>

**Performance**

- Canoga Park-West Hills: YES
- Northeast Los Angeles: NO
- Chinatown: YES
- Harbor: YES
- Wilshire-Metro: YES
- Downtown: YES
- South: YES
- Sun Valley: YES
- Metro North: YES
- Housing Authority of the City of Los Angeles: YES
- Marina del Rey: YES
- West Adams: YES
- Hollywood: YES
- Westlake: YES
- Crenshaw: YES
- Watts: YES

**NOTE:** If a contractor meets or exceeds 80% of all of their Adult and Dislocated Worker Outcome and Flow goals, a "MINIMUM CONTRACT GOALS MET" STAR is earned. **If** a contractor meets or exceeds the STAR Benchmark for all measures in this category, an "Exemplary Performance STAR" is earned for the category.
<table>
<thead>
<tr>
<th>WorkSource Center</th>
<th>Operator Name</th>
<th>New Enrollments by 12/31/12</th>
<th>MEASURES</th>
<th>Expenditure of Training Funds</th>
<th>PERFORMANCE</th>
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<td>V ery Good</td>
<td>56 66</td>
<td>63% 33</td>
<td>47 13% 14% 13% 12%</td>
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<td>Northeast Los Angeles</td>
<td>Arbor/Riscare</td>
<td>Satisfactory</td>
<td>50 31</td>
<td>106% 33</td>
<td>42 12%</td>
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<tr>
<td>Van Nuys-Sherman Oaks</td>
<td>Arbor/Riscare</td>
<td>V ery Good</td>
<td>58 112</td>
<td>13% 35</td>
<td>61 174%</td>
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<td>Chatsworth-Canoga Hills</td>
<td>Build Rehabilitation Industries</td>
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<td>63 35</td>
<td>148% 41</td>
<td>64% 16%</td>
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<td>Downtown</td>
<td>Satisfactory</td>
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<td>27 104%</td>
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<td>26% 31</td>
<td>55 17%</td>
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<td>15% 38</td>
<td>50 158%</td>
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<td>El Proyecto del Barrio, Inc.</td>
<td>V ery Good</td>
<td>64 82</td>
<td>12% 42</td>
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<td>Metro North</td>
<td>Goodwill Industries of Southern California</td>
<td>V ery Good</td>
<td>56 86</td>
<td>15% 34</td>
<td>55 162%</td>
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<td>33 38</td>
<td>115% 23</td>
<td>24 104%</td>
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<td>71 193%</td>
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<td>48 112%</td>
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<td>Westlake</td>
<td>Pacific Asian Consortium in Employment</td>
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<td>12% 36</td>
<td>45 125%</td>
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<td>Southeast Los Angeles-Compton</td>
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<td>345% 39</td>
<td>63 162%</td>
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<td>122% 27</td>
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<td><strong>WORKSOURCE TOTAL</strong></td>
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<p>| Must Earn First STAR and Meet ALL STAR Benchmarks |</p>
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<th>WorkSource Center</th>
<th>Operator Name</th>
<th>Customer Satisfaction (Intercept)</th>
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<td>Chatsworth-Northridge</td>
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**Must Earn First STAR and Meet ALL STAR Benchmarks**

**STAR benchmarks** 8.6
## PY 12-13 Annual Performance Evaluation

### Youth STAR Tally

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<tr>
<th>Planning Area</th>
<th>Service Provider</th>
<th>MINIMUM STANDARDS MET*</th>
<th>S Customer Satisfaction</th>
<th>O Outcomes and Flow</th>
<th>F Administrative Capability</th>
<th>TOTAL STARS EARNED</th>
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**TOTAL STARS**

|          | 11 | 11 | 8  | 8  |

*This Star is earned by meeting 80% of Outcome/Flow contract goals.*
### PY 12-13 Annual Performance Evaluation

#### Youth Outcomes Flow

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### Minimum Contract Goal Benchmark

- **STAR Benchmark**: 100%
- **Below Goal**: 80%

### Performance

- **STAR Level**: Achieved
- **Below Goal**: Not Achieved

---

**Notes:**
- Performance is based on exiters within the period 10/1/11 to 9/30/12.
- Measures include literacy and numeracy gains, employment or education placement, and overall performance.

---

5/30/20148:55 AM
## PY 12-13 Annual Performance Evaluation
### Youth Administrative Capability

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<th>Planning Area</th>
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### STAR Benchmark
- V ery Good
- 100%
# PY 12-13 Annual Performance Evaluation

## Youth Satisfaction

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**STAR BENCHMARK** 8.5

Must Earn First STAR and Meet ALL STAR Benchmarks

=STAR Level