DATE: August 29, 2018

TO: LA's YouthSource System

FROM: Geraldo Ruvalcaba, Director
       Workforce Development Division

SUBJECT: WDS INFORMATION BULLETIN NO. 19-03
         YOUTHSOURCE CENTER DIRECTOR SATISFACTION SURVEY – 2017

EFFECTIVE DATE:
This bulletin is effective upon date of issuance.

PURPOSE:
The purpose of this information bulletin is to notify City’s YouthSource Center (YSC) Directors of the satisfaction survey to be conducted by California State University Northridge (CSUN) on services received from Economic and Workforce Development Department (EWDD). This survey represents an important component of EWDD’s broad evaluation effort.

BACKGROUND:
The survey was created in partnership with CSUN and is administered by the researchers at CSUN. All responses will be kept strictly confidential; neither any persons or the agency will be identified. All data collected via this survey will only be analyzed and reported at the aggregate level.

ACTION REQUIRED
The analysis of the survey conducted last year was insightful and very informative. Each YSC Directors will receive an email with a link to the satisfaction survey. Please take a few minutes when you get it to give your feedback.

Any questions or concerns regarding the survey should be directed to Richard.Moore@csun.edu with “Satisfaction Survey” indicated in the subject line.

GR: CK: cg