DATE: November 16, 2016

TO: LA's Workforce Development System (WDS)

FROM: Jaime H. Pacheco-Orozco, Director
Workforce Development Division

SUBJECT: WDS INFORMATION BULLETIN NO. 17-09
CONSUMER FINANCIAL PROTECTION BUREAU (CFPB) YOUR MONEY, YOUR GOALS TRAINING SESSIONS: NOVEMBER 30, DECEMBER 8, AND DECEMBER 9, 2016

EFFECTIVE DATE
This bulletin is effective upon date of issuance.

PURPOSE
The purpose of this bulletin is to announce three CFPB Financial Empowerment Train-the-Trainer sessions in Spanish and English, scheduled for November 30, 2016, in Spanish and December 8 and 9, 2016, in English. These training opportunities are intended for frontline staff from the YouthSource System and the WorkSource System.

BACKGROUND
The CFPB selected the City of Los Angeles to be part of a 2016 Your Money, Your Goals training cohort. The trainings will instruct frontline staff on the CFPB's Your Money, Your Goals toolkit, addressing successful client strategies regarding cash flow, credit, debt, banking, and consumer protection topics. In addition, the trainings will cover financial assessments for frontline staff and clients, as well as the influence of culture, emotion, and values in making financial decisions. The trainings include a printed copy of the Your Money, Your Goals toolkit for each attendee.

<table>
<thead>
<tr>
<th>Date</th>
<th>Wednesday November 30, 2016</th>
<th>Thursday December 8, 2016</th>
<th>Friday December 9, 2016</th>
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<tbody>
<tr>
<td>Time</td>
<td>9:00 a.m. to 5:00 p.m.</td>
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<td>Language</td>
<td>Spanish</td>
<td>English</td>
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<td>Location</td>
<td>Los Angeles City Controller's Office Conference Room 351A 200 N. Main St. Los Angeles, CA 90012</td>
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Each training session is limited to 50 attendees. Each organization may register and send up to two attendees. Service provider agencies outside of the WDS will also attend.

**TRAINING EXPECTATIONS**
Training attendees are expected to return to their organizations and facilitate similar trainings to at least two to four frontline staff. Each of these trainings will include the administration of two short survey instruments.

**RECOMMENDED ACTION**
Identify up to two WDS frontline staff to register individually at [https://bit.ly/2feP9BK](https://bit.ly/2feP9BK) and attend one of the three trainings available.

Parking accommodations at City Hall East will be made for those who request it through the above registration link at least 48 hours prior to their training.

**TRAINING CONTACT**
For more information regarding the training sessions, please see the attached flyers, or contact Jacqueline Rodriguez at jacqueline.rodriguez@lacity.org or at (213) 978-1140.

**WDS CONTACT**
For questions regarding the transmission of this bulletin, please contact Charlene Chan at (213) 744-7213, TTY (213) 744-9395.

JHP:cc
Attachments: YMYG Los Angeles Training Flyer (English)  
YMYG Los Angeles Training Flyer (Spanish)
Your Money, Your Goals
Train-the-Trainer: Los Angeles Training

Date & Time:  
**Option 1:** Thursday, December 8, 2016  
9 a.m. – 5 p.m.

**Option 2:** Friday, December 9, 2016  
9 a.m. – 5 p.m.

Location:  
LA City Controller’s Office (City Hall)  
Conference Room 351A  
200 N. Main St., Los Angeles, CA 90012

Cost: Free

Trainer:  
Alex Nerguizian  
ICF Team

Olivia Calderon  
Consumer Financial Protection Bureau (CFPB)


The training includes a printed copy of the Your Money, Your Goals toolkit, which is developed by the Consumer Financial Protection Bureau (CFPB).

The Your Money, Your Goals toolkit helps front line staff and volunteers as they work with consumers to:

- Make spending decisions that can help them reach their financial goals
- Order and fix credit reports
- Reduce debt
- Avoid tricks and traps as they chose financial products

...and much more!

FOR MORE INFORMATION:
Jacqueline Rodríguez  
213.978.1140  
Jacqueline.Rodriguez@lacity.org
Su dinero, Sus metas
Entrenamiento en Los Ángeles

Fecha & Día: **Miércoles, Noviembre 30, 2016**
9 a.m. – 5 p.m.

Locación: **LA City Controller’s Office (City Hall)**
Sala de Conferencias, 351A
200 N. Main St., Los Ángeles, CA 90012

Costo: **Gratis**

Entrenador: **Alex Nerguiizian**
ICF Team

**Olivia Calderón**
Oficina para la Protección Financiera del Consumidor (CFPB)


El entrenamiento incluye una copia impresa del conjunto de herramientas Su Dinero, Sus Metas, el cual fue desarrollado por la Oficina para la Protección Financiera del Consumidor (CFPB).

Su dinero, Sus metas
Este conjunto de herramientas le servirá a empleados y voluntarios que trabajan con consumidores a ayudarlos a:

- Tomar decisiones sobre los gastos que les permita alcanzar sus metas financieras.
- Solicitar y corregir errores en sus informes de crédito
- Reducir sus deudas
- Evitar trucos y trampas al escoger productos financieros

...y mucho más!

PARA MÁS INFORMACIÓN:
Jacqueline Rodríguez
213.978.1140
Jacqueline.Rodriguez@lacity.org